



# Hey Premier Vanguard! I'm a Happy Bunny and I want to let you know!!

At Premier Vanguard we are all fanatical about customer service so if we've made you a Happy Bunny please let us know by faxing the following info back, and you will be entered into a prize draw for a fab and scrummy M&S Hamper!!

Who has made you so happy?

.....  
What did they do to make you happy?

.....  
Who are you and what is the best number to call you on?

.....  
What is your company name?

.....  
Any other comments?

.....



# Excuse me! I am NOT a Happy Bunny and you really need to know!

Have we upset you??? If we have then PLEASE let us know. Whatever has happened we didn't want to upset you and we'd like Dominic De Luca to give you a call to see what he can do to make things better. Please fax back the following info:

What have we done wrong?

.....  
Who are you and what is the best number to call you on?

.....  
What is your company name?

.....  
Any other comments?

.....

**Fax it to Dominic De Luca on 0870 442 1732 and he will give you a call back.**

*And just one more thing – our team really want to hear from you because not only could you receive the M&S hamper in our prize draw – our team may also be in the running for a super prize too!!!*



**premier vanguard**  
retail sourcing paper rolls business solutions

[www.premvan.com](http://www.premvan.com)



*Please fax this form back to us with the following information:*

Who are you and what is the best number to call you on?

.....  
What is your company name?

.....  
Who is your friend and what is the best number to call them on?

.....  
What is your friend's company name?

Call us on **0845 222 9000**  
or fax us **0870 442 1732**  
**www.premvan.com**